



## OVERNIGHT CAMP FEE PROTECTION

All camp fees are due 2 months prior to camp and are not refundable after the 2-month due date. A **"Camp Fee Protection"** add-on is available. If you purchase this **option** you may cancel for any reason up to 48 hours prior to camp and receive a refund of all camp fees, less the \$75 non-refundable deposit. This option **MUST** be added before paying the final balance.

**What is Overnight Camp Fee Protection?** OCFP is an optional plan you can purchase in the case of cancelling an overnight camp session to retain most of the funds paid.

**Why would I want or need to purchase the OCFP?** Sometimes unexpected things come up that would necessitate the cancellation of a camp week. (Parents sign off on our cancellation policy in the registration process. It's also available on our website and on the second page for you to view.) If you have purchased this plan and end up needing to cancel within the 2 months prior to camp, you could retain most of the funds paid, that otherwise would be forfeited. Some reasons people have cancelled in the past are: extracurricular activities that you weren't aware of when you signed up, sickness or injury ahead of the camp week, anxiety or other emotional health-related concerns, dietary or health concerns, changes in school schedules, changes in family vacation schedules, changes in custody weeks, not yet ready to attend an overnight week, finding out roommate is no longer attending the same week, etc.

**How and when would I need to purchase this?** Parents purchasing this protection must do so for each child and for each week a camper is attending. For instance, if you have three children and want all three to have the protection plan, you would need to purchase it separately for each child and for each specific week. The purchase must be made by two months out from the start of the camp week (when balances are due). You cannot purchase the OCFP after the balance has been paid or within the last two months before the camp week starts.

**Is this plan available for Day Camp Weeks?** No, this plan is only available for overnight camp weeks. It is not offered for day camp sessions.

**What is the cost of the OCFP?** The cost for Overnight Camp Fee Protection is \$49 per week of camp.

**Who do I contact if I need to cancel and when/how?** You would need to contact the registrar **in writing** ([registration@campmerriwood.net](mailto:registration@campmerriwood.net), Annette Covington) at least 48 hours before the start of the camp week drop off time, and have previously purchased the OCFP, in order to redeem the eligible refunds. (For instance, if camp check in begins Monday at 10:00 am, the registrar would need to receive an email from you 48 hours out, by Saturday at 10:00 am.)

**How would I get my funds returned?** If you cancel in the manner indicated above, you would be refunded the amount of the tuition (less the \$75 deposit) in the same manner in which it was paid. (i.e. If you paid by credit card, it would be credited back to that credit card.) Please allow several business days to process. Additional payments made for camp bank (camp store or canteen) can all be refunded as well if you ask in writing, or it will remain on your account for a future session or future year.

**Questions:** Contact Registrar, Annette Covington—[registration@campmerriwood.net](mailto:registration@campmerriwood.net) or call the camp office at 336-766-5151.

*See next page...*

**MCC's deposit, balance, refund, fees, and transfer policy is:**

**Deposit:** A non-refundable, non-transferable deposit of \$75 is required to reserve your child's space in a camp week.

**Balances:** The remaining camp fees are due two months before your camp week begins. If you are unable to pay your balance two months prior to camp, please contact the registrar to request a payment extension.

**Cancellation:** If the reservation is canceled more than two months prior to the camp week, all fees paid other than the \$75 deposit will be refunded. **If the reservation is cancelled less than two months, but more than one month before the camp week**, 50% of the fees paid will be refunded, less the \$75 deposit. **If the camp week is canceled less than one month prior to the camp week**, no refund will be given. Some exceptions may be made if there is a medical emergency or a death in the immediate family. (Verification may be required before a refund is processed.)

**Additional Fees:** Final payments not made within one month of the start date will be assessed a \$25 late fee and/or may result in forfeiting the camper's space.

**Transfers:** Transfers from one week to another are allowed as long as space is available. A \$25 Transfer Fee will be assessed.